

BIFMA e3-2012 Credit: 5.9.1	EUROCOUSTIC PRODUCTS LTD.	
	POLICY FOR PRODUCT DURABILITY & UPGRADABILITY	

POLICY FOR PRODUCT DURABILITY, UPGRADABILITY WITH BUYBACK

We at Eurocoustic products Ltd, Daman. Which is into design, manufacture, supply & installation of modular office furniture systems, are committed to:

- ◆ Satisfy our customers by supplying quality products that have a long useful life. Products can withstand repeated service, repair & handling and have standardized product parts & components available to facilitate maintenance, servicing & reassembly.
- ◆ Provisionally allows for replacement of design components and reuse of functional components. Disassembly instructions are available to customer & possible with standard tools.
- ◆ High Recovery opportunities available for product lines from materials.
Buy – back / Take-back program for parts & products have been available.

We shall review this policy periodically for continual improvement.

Date: 24.08.2013

UNIT HEAD

Reviewed by		Authorized By
Management Representative	Doc. Status	Unit Head